

MERCHANT QUESTIONNAIRE

FILL IN USING BLOCK CAPITALS!

1. Basic information

- 1.1. Company name _____
- 1.2. Brand (DBA) _____ 1.3. Registration number _____
- 1.4. Registered office _____
- 1.5. Actual place of business _____
- 1.6. Contact information: phone No. _____, e-mail _____ 1.7. Number of employees _____
- 1.8. Is the company obliged to submit financial statements in its country of registration/business?
 No Yes _____
(please specify the reporting period of the last financial statement) (Authority receiving the financial statement)
- 1.9. Does the company's business require a licence in its country of registration/business?
 No Yes _____
(please specify the licensing body)

2. Information on company management/proxy

Name/surname	Identity code or date of birth	Functions

3. Information on the company's beneficial owners

Name/surname	Identity code or date of birth	Functions

4. Services requested from the Bank

- 4.1. Acceptance of payment cards VISA MasterCard
- 4.2. E-commerce Yes No
- Recurring payments Yes No
- Original Credit Transaction/MoneySend Yes No
- 3D secure/ Verified by Visa Yes No
- MO/TO transactions Yes No
- Input of card data Merchant side Processor side
- 4.3. POS terminals Yes No
- 4.4. E-invoicing Yes No
- Website available Yes No

5. Information on company products and services

- 5.1. Brief description of the goods/services sold _____
- 5.2. Transaction currency(-ies) _____ Payment currency _____
- 5.3. Average monthly transaction volume, currency: Current _____ Planned _____
- 5.4. Average monthly transaction count: Current _____ Planned _____

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8. Details for companies dealing with licensed products and services (or other sectors at the Bank's discretion)

8.1. Please specify the regulatory enactments and regulatory body of relevant sector activities (considering the legislation applicable to the relevant type of activity in the countries of registration and actual business)

8.2. Is the company a subject of domestic legislation (in its country of registration or actual business) devoted to prevention of money laundering and the financing of terrorism?

No Yes

(please describe)

8.3. Describe the monitoring and restriction measures used in order to maintain compliance

8.4. Is the company subject to regular inspections by a supervisory body?

No Yes

(please name the supervisory body and date of last review)

9. Merchant's representative filling out the questionnaire

9.1. Name, surname _____ 9.2. Date of birth _____

9.3. Position _____

9.4. Substantiation for the authority to fill out this questionnaire on behalf of the company _____

9.5. Contact information: phone No. _____, e-mail _____, fax _____

10. Documents required with the questionnaire

10.1. The company's annual report, profit/loss account, and balance sheet as at the end of the last reporting period

10.2. Agreements on the lease of premises or warehouses

10.3. Passport copies for company executives, proxies, and beneficial owners

10.4. Agreements with suppliers confirming the origin of goods

10.5. Copy of licence (if legally required)

10.6. Lease agreement or documents confirming title to property (address verification) *

*The address confirmation must comply with current International Card Organisation terms and conditions relevant to the country in which the Merchant operates

I hereby certify the information provided and undertake to notify the bank immediately if any changes to the information are made

10.7. Surname, name _____ 10.8. Signature _____

Date | | | |
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