

# PASSWORD+SMS AUTHENTICATION MANUAL

[www.blueorangebank.com](http://www.blueorangebank.com)

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## TERMS AND DEFINITIONS

**Bank** – AS BlueOrange Bank.

**Internet Bank** – AS BlueOrange Bank Internet Bank.

## 1. GENERAL DESCRIPTION

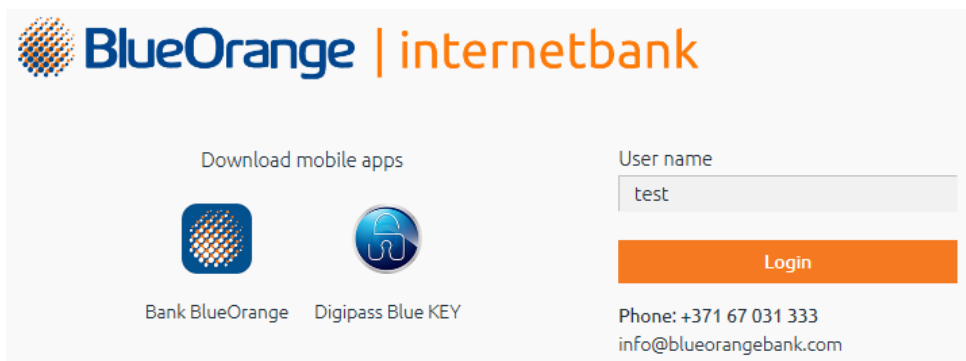
### 1.1. The Password+SMS authentication is a means of authentication that is used for:

- 1.1.1. Logging into the Internet Bank;
- 1.1.2. Signing payment orders, cash withdrawal requests and different applications in the Internet Bank;
- 1.1.3. Correspondence with the Bank in the Internet Bank.

## 2. ACTIVATING PASSWORD+SMS AUTHENTICATION USING THE INTERNET BANK

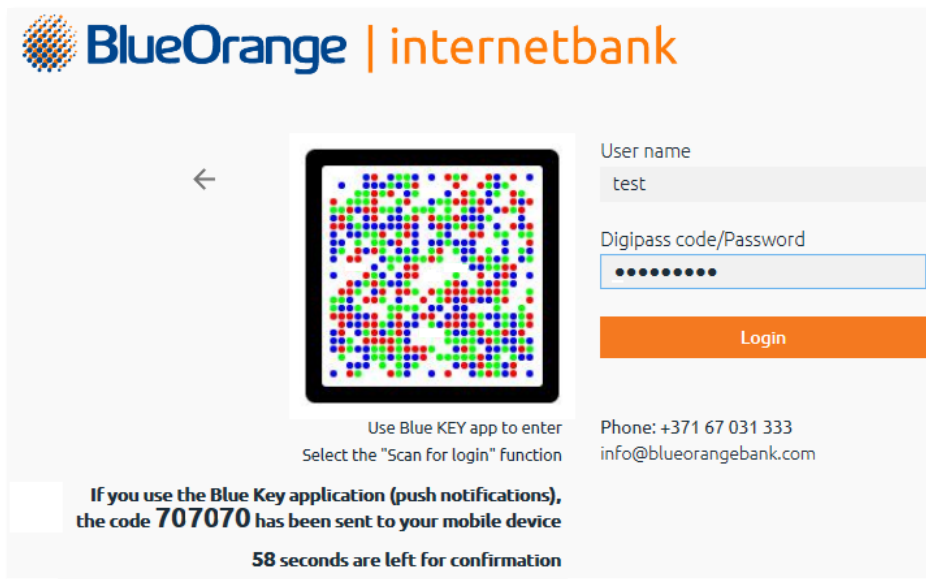
### 2.1. To activate Password+SMS authentication, do as follows:

- 2.1.1. Open the Internet Bank login page (<https://ib.blueorangebank.com>).
  - 2.1.1.1. In the **User** field, enter your user name to access the Internet Bank that you have stated in the Application for everyday servicing of an individual client.
  - 2.1.1.2. Click **Login**.



*Fig. 2.1. Activating Password+SMS authentication – step 1.*

- 2.1.2. You will receive SMS with an initial password for activating Password+SMS authentication.
  - 2.1.2.1. In the **Digipass code/Password** field, enter the initial password.
  - 2.1.2.2. Click **Login**.



BlueOrange | internetbank

←

Use Blue KEY app to enter  
Select the "Scan for login" function

User name  
test

Digipass code/Password  
●●●●●●●●

Login

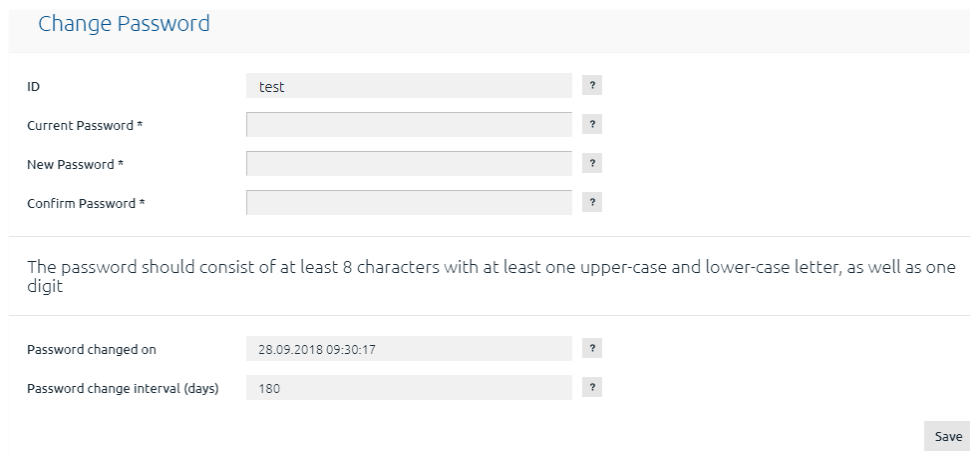
Phone: +371 67 031 333  
info@blueorangebank.com

**If you use the Blue Key application (push notifications),  
the code 707070 has been sent to your mobile device**

**58 seconds are left for confirmation**

Fig. 2.2. Activating Password+SMS authentication – step 2.

2.1.3. The page for changing the initial password opens.



Change Password

ID test ?

Current Password \* ?

New Password \* ?

Confirm Password \* ?

The password should consist of at least 8 characters with at least one upper-case and lower-case letter, as well as one digit

Password changed on 28.09.2018 09:30:17 ?

Password change interval (days) 180 ?

Save

Fig. 2.3. Activating Password+SMS authentication – step 3.

2.1.3.1. In the **Current Password** field, enter the initial password provided by the Bank.

2.1.3.2. In the **New Password** field, enter your new password.

2.1.3.3. In the **Confirm Password** field, enter your new password once again.

2.1.3.4. Click **Save**.

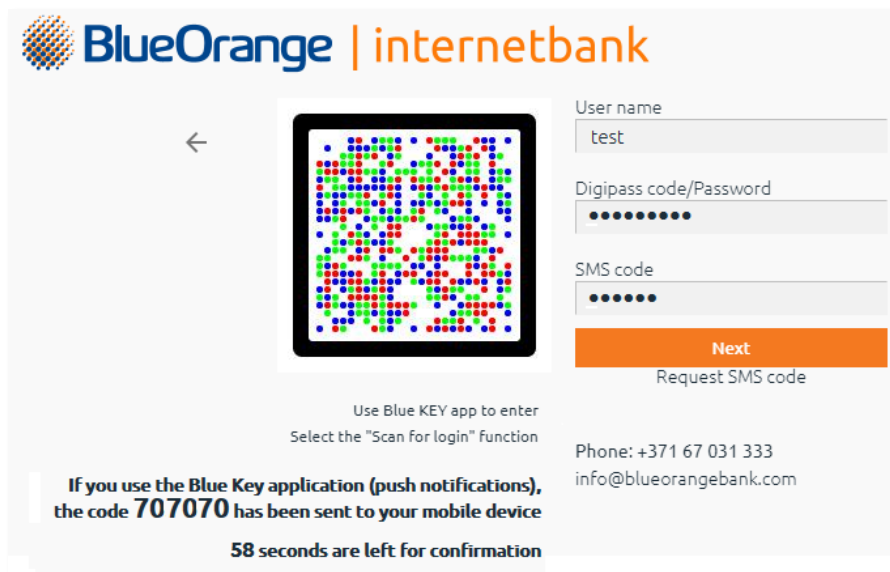
2.1.4. In 10 seconds, the Internet Bank login page opens.

2.1.4.1. In the **User** field, enter your user name once again.

2.1.4.2. In the **Digipass code/Password** field, enter your password.

2.1.4.3. In the **SMS code** field, enter the SMS code that you have received in SMS.

2.1.4.4. Click **Next**.



←

Use Blue KEY app to enter  
Select the "Scan for login" function

**If you use the Blue Key application (push notifications),  
the code 707070 has been sent to your mobile device**

**58 seconds are left for confirmation**

User name  
test

Digipass code/Password  
.....

SMS code  
.....

**Next**  
Request SMS code

Phone: +371 67 031 333  
info@blueorangebank.com

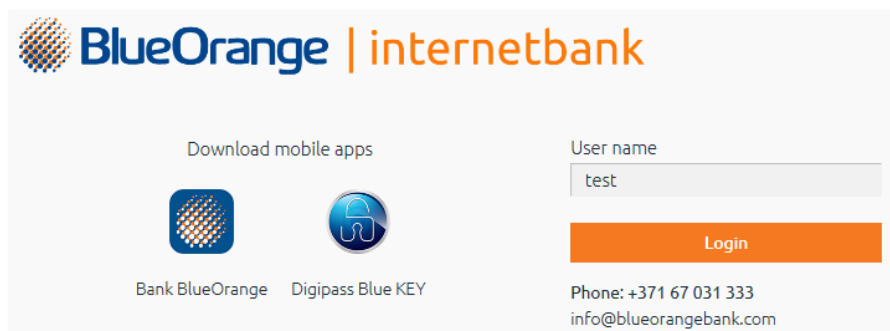
Fig. 2.4. Activating Password+SMS authentication – step 4.

## 3. REGULAR LOGIN TO THE INTERNET BANK, USING PASSWORD+SMS AUTHENTICATION

### 3.1. To regularly log into the Internet Bank, do as follows:

3.1.1. Open the Internet Bank login page (<https://ib.blueorangebank.com>).

3.1.1.1. In the **User** field, enter your user name to access the Internet Bank and click **Login**.



Download mobile apps

Bank BlueOrange Digipass Blue KEY

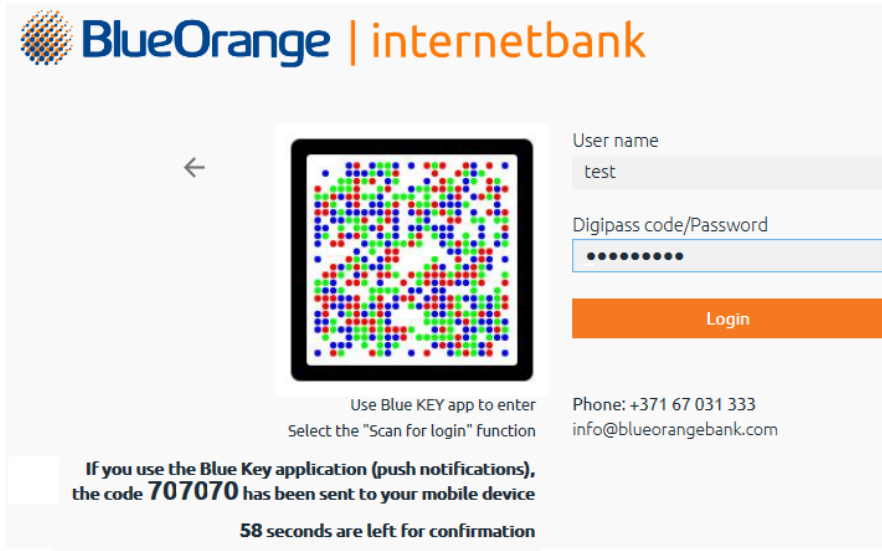
User name  
test

**Login**

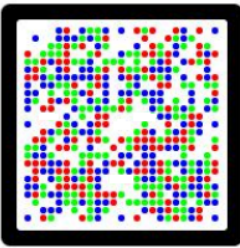
Phone: +371 67 031 333  
info@blueorangebank.com

Fig. 3.1. Login to the Internet Bank – step 1.

3.1.1.2. In the **Digipass code/Password** field, enter your user name and click **Login**.



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Use Blue KEY app to enter  
Select the "Scan for login" function

**If you use the Blue Key application (push notifications),  
the code 707070 has been sent to your mobile device**

**58 seconds are left for confirmation**

User name  
test

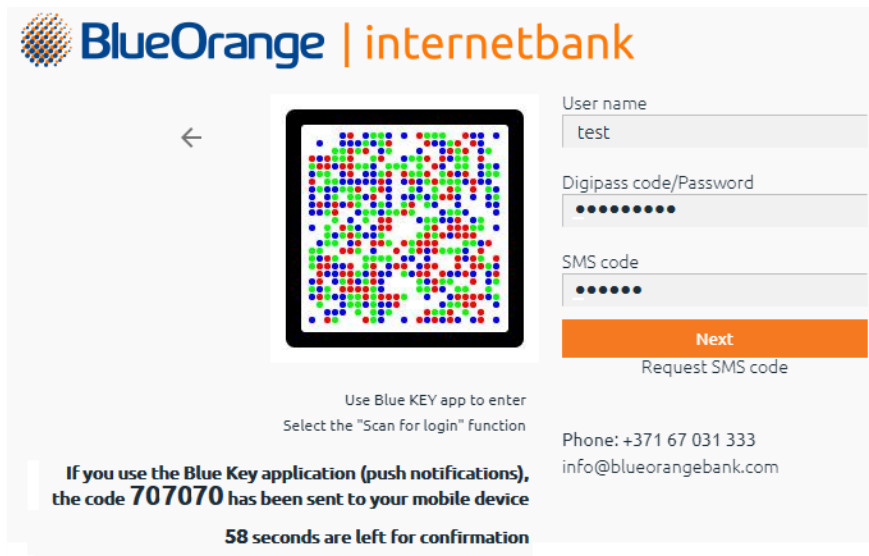
Digipass code/Password  
●●●●●●

**Login**

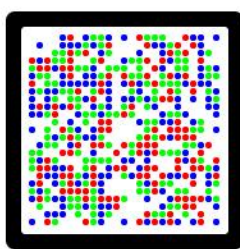
Phone: +371 67 031 333  
info@blueorangebank.com

Fig. 3.2. Login to the Internet Bank – step 2.

3.1.1.3. In the **SMS code** field, enter the SMS code that you have received in SMS. Click **Next**.



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Use Blue KEY app to enter  
Select the "Scan for login" function

**If you use the Blue Key application (push notifications),  
the code 707070 has been sent to your mobile device**

**58 seconds are left for confirmation**

User name  
test

Digipass code/Password  
●●●●●●

SMS code  
●●●●●

**Next**  
Request SMS code

Phone: +371 67 031 333  
info@blueorangebank.com

Fig. 3.3. Login to the Internet Bank – step 3.

## 4. SIGNING OF STANDARD DOCUMENTS AND THEIR SENDING IN THE INTERNET BANK USING PASSWORD+SMS AUTHENTICATION

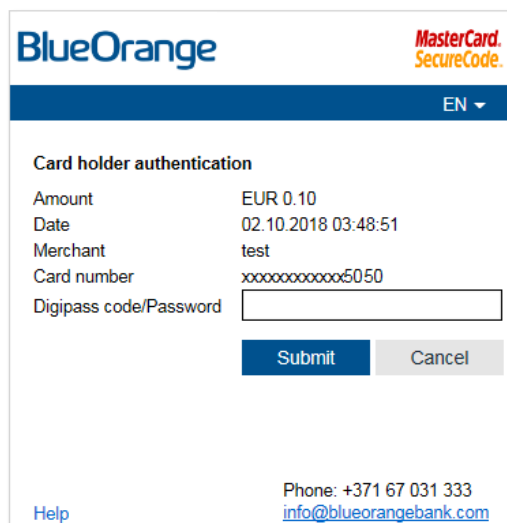
### 4.1. Standard documents (applications, questionnaires, confirmations and other PDF documents) can be signed and sent in the Internet Bank.

- 4.1.1. Fill in a PDF document online and save it on your computer.
- 4.1.2. Log into the Internet Bank, using Password+SMS authentication.
- 4.1.3. In the Internet Bank, click **Compose**.
  - 4.1.3.1. In the **Topic** field specify the topic of the message or select **Message to operator**.
  - 4.1.3.2. In the **Message** field enter your message to the Bank.
  - 4.1.3.3. Click **Add files** and select the file you want to send. The file name will be displayed.
  - 4.1.3.4. Click **Upload** all or **Upload the file**.
  - 4.1.3.5. Click the **Save and send** button in order to open a dialog for signing the message with an SMS code. Enter an SMS code you have received in your mobile phone into the **SMS code** field and click **Send**.

## 5. ACTIVATING PASSWORD+SMS AUTHENTICATION WHEN MAKING PURCHASES AT WEBSITES SUPPORTING 3D SECURE TECHNOLOGY

### 5.1. Users, who do not have access to BlueOrange Internet Bank and who are users of additional payments cards or corporate payment cards, activate Password+SMS authentication when making the first purchase at websites supporting 3D Secure technology.

- 5.1.1. When you make the first purchase at a website, a window will open prompting you to enter your unique password for authentication with an SMS code.



BlueOrange MasterCard SecureCode

EN

Card holder authentication

Amount EUR 0.10

Date 02.10.2018 03:48:51

Merchant test

Card number xxxxxxxxxxxx5050

Digipass code/Password

Submit Cancel

Phone: +371 67 031 333  
[info@blueorangebank.com](mailto:info@blueorangebank.com)

[Help](#)

Fig. 5.1. Entering of an initial password.

5.1.2. Previously you have received SMS with your initial password (SMS text: SMS authentication has been activated. Your initial password: NNNN. BlueOrange). Enter your initial password into the **Digipass code/Password** field.

5.1.3. The screen for changing the initial password opens.

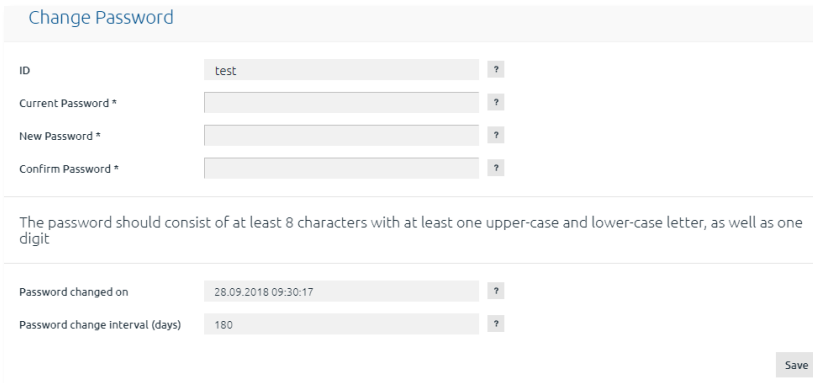


Fig. 5.2. Changing of an initial password to your own password.

5.1.3.1. In the **Current Password** field, enter the initial password provided by the bank.

5.1.3.2. In the **New Password** field, enter your new password.

5.1.3.3. In the **Confirm Password** field, enter your new password once again.

5.1.3.4. Click **Save**.

5.1.4. The screen for purchase confirmation opens. In the **Digipass code/Password** field, enter your password for authentication with an SMS code.

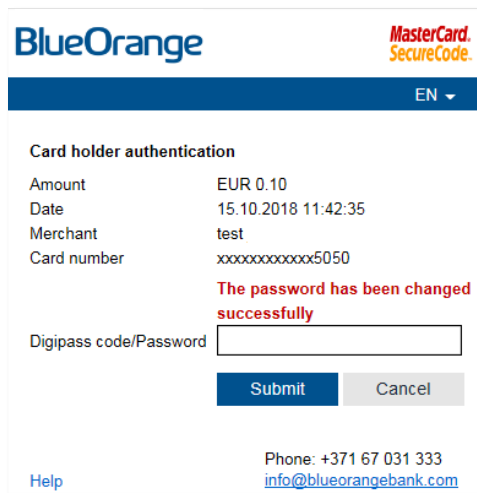
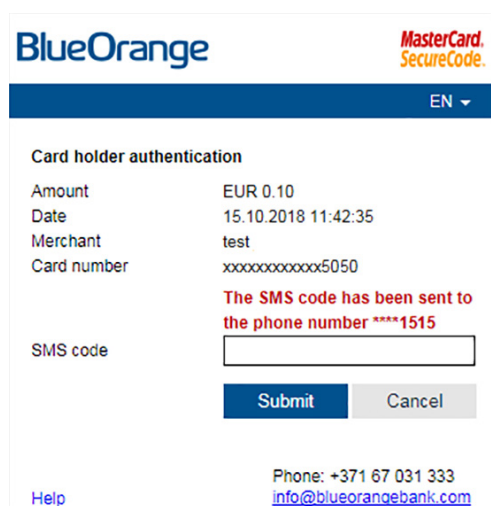


Fig. 5.3. Entering of your own password.

5.1.5. You will receive an SMS code in your mobile device; input the code into the **SMS code** field.





The screenshot shows a web interface for BlueOrange MasterCard SecureCode authentication. At the top left is the BlueOrange logo, and at the top right is the MasterCard SecureCode logo. Below the logos is a language selector showing 'EN'. The main content area is titled 'Card holder authentication' and contains the following details:

Amount	EUR 0.10
Date	15.10.2018 11:42:35
Merchant	test
Card number	xxxxxxxxxx5050

Below the details, a red message states: 'The SMS code has been sent to the phone number \*\*\*\*1515'. Underneath this message is a text input field labeled 'SMS code'. At the bottom of the form are two buttons: 'Submit' and 'Cancel'. In the footer, there is a 'Help' link and contact information: 'Phone: +371 67 031 333' and 'info@blueorangebank.com'.

Fig. 5.4. Entering of an SMS code.

5.1.6. Click **Submit**.